

2019 N.T.C.S.A. Training Conference

Agenda at a Glance

Sunday June 23, 2019

- 4:00 p.m. – 4:30 p.m. **Volunteer and Moderator Meeting (Location TBA)**
5:00 p.m. – 7:00 p.m. **Presidents Welcome Reception & Early Registration (Eagles Nest)**

Monday June 24, 2019

- 7:00 a.m. – 4:30 p.m. **Registration**
7:00 a.m. – 8:00 a.m. **Continental Breakfast**
8:00 a.m. – 9:15 a.m. **Opening Ceremonies**
Welcome – Chance Rush
Color Guard and Flag Ceremony
Pechanga Leadership Welcome
Pechanga Youth Performance
NTCSA Welcome – Marsha Harlan, President
California State Welcome – David Kilgore
ERICSA Update – Patrick Quinn
WICSEC Update – Kimberly Britt
NCSEA Update – Diane Potts
OCSE Updates – Commissioner Scott Lekan
- 9:15 a.m. – 10:15 a.m. **Plenary – Issues in Indian Country**
- 10:15 a.m. – 10:30 a.m. **Morning Break**
- 10:30 a.m. – 12:00 p.m. **Plenary – Opioids, AODA Recovery & Healing**
Shelbie Cleereman, Forest County Potawatomi Tribe
- 12:00 p.m. – 1:00 p.m. **Lunch on Your Own**
- 1:00 p.m. – 2:30 p.m. **Concurrent Workshops**
- Track A. How Can We Be Better Partners?**
Commissioner Scott Lekan, OCSE; David Kilgore, California State;
Mali Dana, Penobscot Nation
Join us for this engaging panel discussion between tribal, federal and state representatives as we discuss how to work together more efficiently and effectively to further our shared interests in providing child support services that best serve our customers.
- Track B. Intergovernmental Case Processing**
Chad Edinger, OCSE; Yvette Hilderson, OCSE
This workshop will discuss intergovernmental case processing, requirements of Full Faith and Credit for Child Support Orders Act, requirements of Uniform Interstate Family Support Act, and provide examples of actions state programs take when processing cases. Understanding how states process these cases and why they take various actions can further empower tribes to consider additional options for potential improvements with intergovernmental case processing and reasons to utilize OMB approved standard intergovernmental forms (AT-17-01) if not doing

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so already.

Track C. Penobscot Nation Healing to Wellness Court Part 1

Eric M. Mehnert, Penobscot Nation Courts; Rhonda Decontie, Penobscot Nation Courts

This presentation will be about the Penobscot Nation Healing to Wellness Court and the problem solving court model. In 1989 Miami Dade County instituted the first drug court as an alternative sentence to prison and since that time Tribes have been expanding and implementing a similar model. The Penobscot Nation uses a problem-solving court structure and has also implemented the Healing to Wellness court which consists of holistic, wrap around services that they call braided services. Join this workshop to learn more about the Penobscot Nation Healing to Wellness Program.

Track D. Defining Holistic Approaches

Charles Tripp, Legal Advocates in Indian Country;

This conference is about holistic approaches to healing to better provide child support services. This session will address why, when, who, where, what, and how to provide the services.



Track E. Child Support Potpourri – A Legal Discussion

Tammy Swanson, Sokaogon Chippewa; Monica Chase, Lac Courte Oreilles

Join us in the Child Support Potpourri session for a free style, roundtable session designed to have an interactive discussion with session attendees on the many complex particulars one in the legal field navigates in the Tribal IV-D world. Use this opportunity to collaborate with your legal colleagues and share best practices, jurisdiction issues/questions, and much more.

2:30 p.m. – 2:45 p.m.

Afternoon Break

2:45 p.m. – 4:15 p.m.

Concurrent Workshops

Track A. Tribal Access to Federal Parent Locator Service (FPLS) and Conducting Independent Security Assessments

Karol Nangosia, OCSE; Derek Cullum, OCSE

Tribal agencies requesting access to the FPLS are required to complete an independent security assessment. The security assessment ensures that the tribe has the required security controls in place to protect FPLS data. Tribal agencies must also complete FPLS Portal training and security/disclosure awareness training before access is granted. This workshop will focus on the challenges tribal agencies face in finding assessors and will provide guidance and examples of assessors to look for in accomplishing this task. The workshop will also provide details on the types of frameworks and security controls to use in conducting the assessment. In addition, presenters will discuss the FPLS Portal training and security training requirements staff must complete before access is granted to the FPLS.

Track B. D.N.A. Certification

Marcus Howard, LabCorp; Carol Hatjes, LabCorp

This interactive workshop will train participants on the proper collection of buccal swab specimens for DNA paternity testing. The first part of the training covers the completion of the Chain of Custody form that collects information for each party in the test. The second part

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covers the actual swabbing process and then the packaging of the materials. Workshop participants will also swab a fellow workshop attendee to get a real hands on training. In addition to the swab training, some aspects of the laboratory genetic testing methodology will also be incorporated into the session, thus giving everyone a full scope of the importance of the buccal swab collection procedure.

Track C. Penobscot Nation Healing to Wellness Court Part 2

Eric M. Mehnert, Penobscot Courts; Rhonda Decontie, Penobscot Courts

Part 1 of this workshop addresses the court structure and why the court now uses a problem-solving court. In addition to being a problem solving court and having the Wellness Court. The Penobscot Nation Tribal Court hosts a number of community outreach activities as well as cultural activities. The Penobscot Nation Court realizes the importance of culture to the overall wellness of the entire community and uses cultural activities with the Wellness Court participants as well as hosting a number of community events. The court has hosted a drug free New Year's Eve celebration for the community, nutrition classes and a variety of cultural activities. Join this workshop to learn more about the Healing to Wellness Court and the tribal court innovative approaches to wellness.

Track D. Interconnectedness: Serving the Whole Individual Through Integration

Barbara Parker, Eastern Band of Cherokee Indians; Johnna James, Oklahoma Dept. of Mental Health & Substance Abuse Tribal Liaison

This workshop will address the importance of partnerships in an effort to eliminate silos and to address the holistic needs of the families we are serving. Interconnectedness promotes integrated care and provides appropriate and meaningful outcomes for the whole individual. This conversation will also touch on historical trauma and how to include trauma informed care in these integrated approaches.



Track E. Contempt Matters

Charles Tripp, Legal Advocates in Indian Country; Christina Green, Legal Advocates in Indian Country

Jail time does not always bring in money and certainly costs money. A holistic approach requires being creative and thinking outside the box. Further, it requires an evaluation of tribal, state, and federal resources. This session is designed to provide tribes with the development of a checklist, a plan, and setting reasonable goals.

Tuesday, June 25, 2019

8:00 a.m. – 4:00 p.m.

Registration

8:00 a.m. – 9:00 a.m.

Continental Breakfast

9:00 a.m. – 10:15 a.m.

Plenary – Personal Safety & Security, Human Trafficking. Jacob Wilmott, Osage Nation

10:15 a.m. – 10:30 a.m.

Morning Break

10:30 a.m. – 12:00 p.m.

Concurrent Workshops

Track A. Tribal Budget Development Part 1

Monica Adams, OCSE; Lisa Ridenour-Johnson, OCSE; Tami Masuca, OCSE

It's that time of year again! Back by popular demand! Have you been struggling with developing your annual budget? Does OCSE return your budget to you time and time again? Do you want to

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throw your budget out the window? If you answered yes to any of these questions, now is the time to take control! This 4-hour session is the perfect opportunity for you to develop and complete your FY20 budget! Bring your laptop with your FY19 budget and budget information files loaded on it and join our OCSE budget experts in this extended, hands-on training session. This extended workshop session is designed to allow you ample time to complete your FY20 Excel Tribal Budget with individual guidance by the trainers. You can leave the conference confident that your FY20 budget is complete and ready to submit!

Track B. Keeping Your Cool, Dealing with Difficult Situations

Regina Williams, Sokaogon Chippewa Community; Sunnie Bisonette, Lac Courte Oreilles; Renee Manuelito, Lac Courte Oreilles; Ike Teesateskie, Eastern Band of Cherokee Indians

If you've worked in child support for any amount of time, you've probably had the unfortunate experience of being in a heated exchange with an unhappy case participant. How do you handle these experiences? Do you become aggressive, do you become passive, do you shut down, do you hang up? What do you do in these situations? Join us for an informational and interactive session covering topics and ideas that may help you identify how you deal with conflict and learn about strategies to help you better handle these stressful situations.

Track C. Native Empowerment Through Self-Defense and Awareness

Jacob Wilmott, Osage Nation

This is a continuance from the Tuesday Plenary.

This course will outline: Dangers facing Native people especially women, Crime statistics, Awareness, and have a self-defense demonstration.

Track D. INTERNAL Wraparound Services- Roundtable

Have you ever reached the end of your rope working a case? Join us as we discuss holistic internal wrap around services. Bring your ideas, questions, answers, case toolboxes and troubleshooting techniques to the table as we visit with program and service representatives from within our own tribes. As we explore what might be untapped resources, think of each new resource as a cord, useful on its own, but if you bring enough of these cords together and you just might be able to braid a new lifeline.

- Courts - Braided Services & Peacekeepers
- Tribal TANF
- Financial Literacy
- Head Start
- Domestic Violence
- Strategic Planning



Track E. Same Sex and Paternity Issues "First Comes Love, Then Comes Marriage, Who is the Parent of the Baby in the Baby Carriage"

Elysia Rodriguez, Ho-Chunk Nation; Diane Potts, SLI

This interactive discussion will review the recent case law addressing issues of conflict when addressing paternity/parentage questions in same-sex/LGBTQ families. A general overview of the issue, conflicting case law and jurisdictional splits. The Uniform Parentage Act will be reviewed, and examples presented of its adoption into State/Tribal codes. During the discussion a short survey will be conducted and help guide the discussion.

Question presented: "What are the factors to consider when in the determination of whether or not to adopt a gender-neutral parentage code?"

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12:00 p.m. – 1:00 p.m.

Lunch on Your Own

1:00 p.m. – 2:30 p.m.

Concurrent Workshops

Track A. Tribal Budget Development Part 2

Monica Adams, OCSE; Lisa Ridenour-Johnson, OCSE; Tami Masuca, OCSE

This session is a continuance from Tribal Budget Development Part 1.

Track B. Case Worker Roundtable

Stacy Caudle, Kickapoo Tribe of Kansas; Ike Teesateskie, Eastern Band of Cherokee Indians; Lorraine Frias, Oneida Nation

This is not your typical roundtable discussion. Bring your smart devices for this FUN and INTERACTIVE opportunity to test your child support knowledge and to participate in an exciting method of information sharing.

Track C. Your Wellness is Important Too

Chance Rush, Cloudboy Consulting

As child support enforcement workers, we all know the balance between life and work can be difficult. Too many times we find ourselves feeling overwhelmed by the situations we face in our daily jobs, only to go home to a whole new set of situations which require our attention. This engaging session will provide insight into ways to recharge your battery, rejuvenate your motivation and restore your focus. Your health and wellbeing is important. Come join us for this lively session.

Track D. Prisoner Reintegration a Simulation – “Walk a Month in My Shoes”

Session 1

Jeffrey Stocks, OSCE

Ninety-five percent of the over 1.5 million incarcerated individuals in the United States will eventually be released back into the community (West & Sabol, 2009; ACA, 2013). Of those, approximately 65% will reoffend and return to prison within 3 years of release (BOP, 2013). The purpose of the Reentry Simulation is to experience the obstacles a formerly incarcerated person faces upon release. Participants are given the life story of a fictional person releasing into the community. At the end of this 90-minute workshop, participants will have simulated a month in the life of the reentering citizen as they work to complete their court-ordered obligations and maintain their day-to-day lives. This Reentry Simulation is a powerful and compelling opportunity to experience some of the challenges returning citizens face. Are there “system” or other barriers to successful reentry that can be removed? After the simulation, an opportunity for debrief and discussion is essential to gather feedback and insight from participants.



Track E. Judicial Collaborations

Nicholas Palos, New York State Courts; Charles Tripp, Legal Advocates in Indian Country

The judiciary is more than just a final decision-maker or arbitrator. Judges are often required to think “outside the box” when applying child support laws. Today’s judiciary has many options for ensuring the rights of parents and children are protected and that the best interests of all parties are considered. This session will provide you with information as to how members of the judiciary should and must collaborate to ensure today’s families are protected.

2:30 p.m. – 2:45 p.m.

Afternoon Break

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2:45 p.m. – 4:15 p.m.

Concurrent Workshops

Track A. Safeguarding Child Support Data in the Information Age

Karol Nangosia, OCSE; Derek Cullum OCSE

Tribal agencies granted access to the FPLS data are required to protect its confidentiality and integrity to ensure that only those who have a need to know gain access to this information. Office of Child Support Enforcement (OCSE) ensures that FPLS information is reliable, timely, and accurate data. While access to FPLS data greatly improves services to the children that we work so hard to support, it also carries the responsibility of the entire child support community to safeguard the personal data of our customers. This workshop will discuss issues relating to the explosive increase of identity theft, insider threats, unintentional disclosure of data and helpful tips to prevent cybercrimes. The workshop will then highlight the changing world of technology and its impact on the child support program with an emphasis placed on safeguarding requirements as they relate to child support data, specifically data obtained from the Federal Parent Locator Service.

Track B. Fun with Financials

Chad Sawyer, OCSE; Amanda Wilkins, Osage Nation; Whitley Smith, Eastern Band of Cherokee Indians

Finance workers, here is your chance to interact with other finance workers and discuss best practices. This session will highlight the finance departments of two diverse tribal child support agencies, as well as, their methods of receiving, recording, and distributing support payments. Got questions about the 34A, federal recording keeping requirements, or assigned arrears? A representative from OCSE will present on these issues. This session is a great opportunity not only for professional development but to network with other finance professionals within the child support field.

Track C. Using Budgeting Tools with Parents

Sharon Henderson, OCSE

The federal Office of Child Support Enforcement (OCSE) has partnered with the Consumer Financial Protection Bureau (CFPB) to equip caseworkers with tools from the CFPB's Your Money, Your Goals suite of materials. Attendees will learn how to use cash flow budgeting tools to help parents think through the money management issues that arise in common child support conversations

Track D. Prisoner Reintegration a Simulation – “Walk a Month in My Shoes”

REPEAT SESSION

Jeffrey Stocks, OCSE.

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other barriers to successful reentry that can be removed? After the simulation, an opportunity for debrief and discussion is essential to gather feedback and insight from participants.



Track E. Non-Traditional Alternatives for Child Support Enforcement; A Holistic, Collaborative Approach to Collection of Child Support

Honorable Alisha O'Hara, Clay County Missouri; Honorable Sherrill P. Roberts, Clay County Missouri; Stephen Barbee, Connections to Success

This presentation will address the difficulties and drawbacks of traditional enforcement methods, particularly as it relates to achieving long-term success in enforcement of child support orders. The presentation will then turn to a discussion of non-traditional enforcement methods utilized in Clay County, Missouri, including its Parenting Court program and community collaboration, providing information regarding the process of initiation and administration of the Parenting Court, as well as providing statistical support for the objective and subjective success of non-traditional methods, including Parenting Court.

Wednesday, June 26, 2019

8:00 a.m. – 3:30 p.m.

Registration

8:00 a.m. – 9:00 a.m.

Continental Breakfast

9:00 a.m. – 10:15 a.m.

Concurrent Workshops

Track A. Can Digital Marketing Increase Participation in Your Child Support Program?

Kara Whitworth, Cherokee Nation; Valerie King, Cherokee Nation; Marisa Walton, Cherokee Nation; Sue Smith, Lac Courte Oreilles; Jennifer Hellerud, San Diego County; Erik Dececchi, San Diego County; Tanya Johnson, OCSE

Increasingly child support agencies are using digital marketing to outreach to existing and potential child support program participants. The goal of these programs is to increase program awareness and participation and increase accessibility of services for eligible families. In October 2018, Cherokee Nation, Lac Courte Oreilles Lake Superior Chippewa, San Diego County, CA, and eleven other state child support programs received \$500,000 each in competitive grant funding from the federal Office of Child Support Enforcement (OCSE) to participate in the "Using Digital Marketing to Increase Participation in the Child Support Program" demonstration project. Grantee representatives will share their past and current approaches to digital marketing, including lessons learned and challenges encountered during the grant project to date. An OCSE representative will also provide information about what other Digital Marketing grantees' projects and share introductory strategies to consider if you'd like to give digital marketing a try.

Track B. Engaging NCP's and Overcoming Barriers

Laura Mayo, Keweenaw Bay Indian Community

The aim of this session is to provide practical, reliable tools, to help NCP and CP parents to find jobs and keep them. It will help your office develop a better collection rate, and relationship with both parents. We will cover job placement and how to make it successful Things to do in the community to help bring positive outlook to the Office of child support How working with the schools will help develop a better relationship with your office Make sure that your office is at all public events and why.

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Track C. Child Support Idea Lab

Elise Wing, OCSE; Tracy Donovan, OCSE; Shawyn Drain, OCSE; Crystal Peeler, OCSE

The Lab will spark fresh ideas for you to take back to your child support program. In small groups, we'll encourage you to share new ways to work with parents, partners, and each other. Let's talk about what's working in your tribe, the roadblocks you face, and learn about new approaches to working with families. The Idea Lab is about exploring innovative ways of doing our work. We'll dedicate time to the following topics: collaborating and coordinating services with other agencies, outreach and customer engagement, the image of child support, and staffing and technology. We'll help guide the conversation at each table to keep us on topic and encourage the sharing of ideas and experiences.

Track D. Combating the Opioid Crisis in Indian Country, A First-Hand Story

Shelby Cleereman, Forest County Potawatomi; Christina Carroll, Cherokee Nation

Combating the Opioid Crisis in Indian Country- a look at ways to coordinate tribal response to Opioid infiltration in a collaborative, holistic, and culturally appropriate manner. Session will provide time for a questions and answers.



Track E. Ethics of IV-D

Nicholas Palos, New York State Courts

Do the ethics rules apply to attorneys working in the area of tribal child support enforcement? You bet they do. This session will explore the ethical questions that often appear in child support enforcement actions and what we should consider when dealing with establishment, enforcement and modification. Join us as we explore common child support enforcement scenarios and the ethical requirements for which we must adhere.

10:15 a.m. – 10:30 a.m.

Morning Break

10:30 a.m. – 12:00 p.m.

Concurrent Workshops

Track A. California State, How We Deal with Non IV-D Tribes

California has more than 100 tribes and only one Tribal IV-D program. Our state child support office has worked diligently to find cooperative ways of coordinating with non IV-D tribes. Join us as we share our experiences and the lessons we've learned.

Track B. Tribal IV-D in a Nutshell

Tish Keahna-Kruzan, Red Cliff Band of Lake Superior Chippewa

What are the 14 Elements of a Tribal Child Support Program? And what do they have to do with you? In this session we will go over the statutory requirements of Tribal Child Support, focusing more intently on some rather than others. This will be a session for the new worker OR the worker who just wants to be a little clearer on why these elements matter.

Track C. Non-Westernized Justice: Healing VS. Punishment

Charles Tripp, Legal Advocates in Indian Country; Nicholas Palos, New York State Courts

For centuries, tribes have had a sense of justice, but it wasn't always the westernized form of justice we see today. Many tribes are returning to their historical roots and providing healing and restoration as opposed to punishment specifically in areas of family law. Join us as we define and compare the distinctions between restorative justice and today's more commonly accepted westernized form of justice.

Track D. Domestic Violence Awareness and Safe Access to Child Support

Dawn Stover, Native Alliance Against Violence; Tami Masuca, OCSE

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This workshop will provide concrete examples from Tribal child support programs for providing child support services to survivors of domestic violence. Speakers will share examples of how they've modified screening questions on information gathering forms, developed partnerships with local DV service providers, trained staff, and modified legal practice to safely provide child support to survivors. Participants in the workshop will also experience model training activities designed specifically to help child support workers recognize the presence of domestic violence and provide safety informed responses to disclosures of violence.



Track E. Alcohol and Drugs as a Barrier to Child Support

Marsha Harlan, Indian Collaborative Consultants; Lee Fisher, Kansas State

The ever-growing presence of drugs and alcohol in our tribal communities is affecting the family dynamic. How do we address the parent who is caught up in addiction and unable to be present for the children? How do we address child support enforcement when the non-custodial parent is unemployable as a result of their addiction? What are the impacts of drugs and alcohol on our children? Join us as we discuss the impact of alcohol and drugs on our tribal families and the barriers they present to enforcing child support obligations

12:00 p.m. – 1:00 p.m.

Lunch on Your Own

1:00 p.m. – 2:30 p.m.

Concurrent Workshops

Track A. Directors Roundtable

Kent Walden, Modoc; Mali Dana, Penobscot Nation; Linda Moser-Buse, Ho-Chunk Nation

All Tribal IV-D directors are invited to attend this networking session, which is exclusive to Tribal Directors, in order to share ideas, collaborate on initiatives, and seek guidance from one another on matters affecting today's tribal child support programs.

Track B. Special Collections – Non-Wage, Social Security, Veterans, etc.

Brenda Casarez, Riverside County D.C.S.S Jennifer Solorio, Riverside County D.C.S.S.; Denise Huggins, Riverside County D.C.S.S.

Do you desire to learn the ins and outs of special collections? Would you like to learn more about how Social Security benefits and Veteran benefits affect child support establishment and enforcement? How about learning some new tools to improve negotiations within our Child Support Community? This workshop will provide an overview of the Social Security Benefit programs and Veteran's Benefits as they pertain to child support establishment and enforcement. We will also share with you "The Art of Negotiations", which will provide you with valuable tools for collecting!

Track C. Self-Empowerment, How to Stay Focused on the End Goal

Chance Rush, Cloudboy Consulting

We all recognize the work we do is important to the wellbeing of our tribal families and communities but there are many days when we all feel overwhelmed and underappreciated. Join us as we explore the ways to overcome mental fatigue, to stay motivated, and to recognize your contributions are necessary and appreciated. This session will provide you with the tools necessary for self-empowerment and how to stay focused on the overall goal of protecting and promoting tribal families.

Track D. EXTERNAL Wraparound Services

Discussion will incorporate results from the -Idea Lab-

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Have you ever felt that cases are slipping through your fingers with lackluster results? Join us as we look externally at holistic wrap around services. Representatives from beyond the tribal realm-municipal, state, and federal services and programs lead our discussion. These resources may be brought together, woven around the case to net better results.

- Substance Abuse-Mental Health, National Indian Education Association
- TANF-Native Employment Works, Fatherhood
- OCSE
- Kansas-Department for Children & Families
- Children's Bureau



Track E. Determining Jurisdiction in Tribal IV-D

Kirk Saunooke, Eastern Band of Cherokee Indians; Joseph Collins, Eastern Band of Cherokee Indians; Tammy Swanson, Sokaogon Chippewa Community

What do we do with a case when one parent resides in Indian Country and the other parent resides in the state? Who has jurisdiction, the tribal court or the state court? Why is the jurisdiction of the case important? This session will address the means for resolving jurisdictional questions properly and the impact of those decisions upon tribal families.

2:30 p.m. – 2:45 p.m.

Afternoon Break

2:45 p.m. – 4:00 p.m.

Healing Circle and Membership Meeting

5:30 p.m. – 7:30 p.m.

Awards Banquet

8:00 p.m. – 12:00 a.m.

Music / Entertainment (Eagles Nest)

Thursday, June 27, 2019

9:00 a.m. – 10:00 a.m.

Plated Breakfast

10:00 a.m. – 11:00 a.m.

Closing Ceremonies

****Agenda Subject to Change****