

# 2021 Annual NTCSA Training Conference

## Sunday October 17, 2021

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5:00 p.m. – 6:30 p.m.      **Presidents Welcome Reception & Early Registration  
Premier Ballroom**

## Monday October 18, 2021

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7:00 a.m. – 4:00 p.m.      **Registration**

7:30 a.m. – 8:30 a.m.      **Continental Breakfast**

8:30 a.m. – 10:15 a.m.      **Opening Ceremonies**  
**Welcome – Chance Rush**  
**Color Guard and Flag Ceremony**  
***\*\*Please have Tribal Flags at the Registration Desk prior to opening ceremonies\*\****  
**NTCSA Welcome – Marsha Harlan, President**  
**ERICSA Update**  
**WICSEC Update**  
**NCSEA Update**  
**OCSE Update**

**GENERAL MEMBERSHIP MEETING**

10:15 a.m. – 10:30 a.m.      **Morning Break**

10:30 a.m. – 12:00 p.m.      **Plenary – TITLE PENDING**

12:00 p.m. – 1:30 p.m.      **Lunch on Your Own**

1:30 p.m. – 2:30 p.m.      **Plenary – Surviving this Global Pandemic**  
***Chance Rush***  
The Host of his weekly podcast “Chance with Gr8ness,” Chance will bring an insightful delivery of his coast-to-coast travels throughout Indian Country and how Tribes are surviving this Global Pandemic, as well as the way Native people are adapting to an ever-changing environment.

2:30 p.m. – 2:45 p.m.      **Afternoon Break**



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2:45 p.m. – 4:00 p.m.

## Concurrent Workshops

### **Track A. New Directors Workshop W/ Experienced Directors Roundtable**

**Moderators- Sandy Cloer, Eastern Band of Cherokee Indians; Sue Smith, Lac Courte Oreilles Tribe**

This session is open to new tribal IV-D Directors and seasoned tribal IV-D Directors to engage and discuss current issues that are being faced in our programs. It is an opportunity for newer tribal directors to meet your colleagues and find out what is happening in their respective programs.

### **Track B. D.N.A. Certification**

**Carol Hatjes, LabCorp**

This interactive workshop will train participants on the proper collection of buccal swab specimens for DNA paternity testing. The first part of the training covers the completion of the Chain of Custody form that collects information for each party in the test. The second part covers the actual swabbing process and then the packaging of the materials. Workshop participants will also swab a fellow workshop attendee to get a real hands-on training. In addition to the swab training, some aspects of the laboratory genetic testing methodology will also be incorporated into the session, thus giving everyone a full scope of the importance of the buccal swab collection procedure.

### **Track C. Ethics of IV-D**

**Nicholas Palos, NY State Family Court**

Do the ethics rules apply to attorneys working in the area of tribal child support enforcement? You bet they do. This session will explore the ethical questions that often appear in child support enforcement actions and what we should consider when dealing with establishment, enforcement and modification. Join us as we explore common child support enforcement scenarios and the ethical requirements for which we must adhere.



# 2021 Annual NTCSA Training Conference

**Tuesday, October 19, 2021**

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7:30 a.m. – 4:00 p.m.

**Registration**

7:30 a.m. – 8:30 a.m.

**Continental Breakfast**

8:30 a.m. – 9:30 a.m.

**Plenary - The Global Pandemic - How It Has Affected Your Agencies, Policies and Procedures, and What Have We Learned?**

***Monica Chase, Lac Courte Oreilles Tribe; Linda Moser-Buse, Ho-Chunk Nation; Lee Bierklie, North Dakota***

This Roundtable session brings together state and tribal IV-D leaders to discuss how the ongoing global pandemic has affected the operations of IV-D Child Support Programs and what adaptations have been required. The discussion will also address the lessons learned and how we can better serve our communities in the future as a result of the issues faced during the pandemic.

9:30 a.m. – 9:45 a.m.

**Morning Break**

9:45 a.m. – 10:45 a.m.

**Concurrent Workshops**

**Track A. Global Pandemic Follow Up**

***Monica Chase, Lac Courte Oreilles Tribe; Linda Moser-Buse, Ho-Chunk Nation***

This follow-up workshop will provide an opportunity for participants to engage with the speakers from the earlier plenary session of the same title. This workshop is intended to provide participants with an opportunity to network ideas and solutions to the familiar we're all facing as we continue through the Covid-19 pandemic.

**Track B. Paternity Disestablishment, Overcoming Marital Presumption**

***Roxanne Mudd, Ho-Chunk Nation; Elysia Rodriguez, Ho-Chunk Nation; Miranda Bush, Cherokee Nation***

Tribal Judicial and Administrative Process. Are you interested in learning more about what issues and concerns arise when tribes encounter paternity cases with marital children? This session will have tribal representatives discuss the frontline of marital presumption within their agencies.



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## **Track C. Restorative Justice in the World of Child Support**

***Marsha Harlan, Indian Country Consultants; Charles Tripp, Legal Advocates in Indian Country***

We all know that there are very few cases which are simply black and white, with a right way and a wrong way to address them. Judges Harlan and Tripp will provide a lively discussion of ways to incorporate restorative justice into child support issues. They will speak from their own judicial experiences of ways to get beyond the surface issues relating to child support and consider the ways in which we can get behind problems and address the factors which give rise to them.

**10:45 a.m. – 11:00 a.m.**

**Morning Break**

**11:00 a.m. – 12:00 p.m.**

## **Plenary – Intergenerational Trauma – Boarding School Trauma**

***Marsha Harlan, Indian Country Consultants***

NTCSA President Marsha Harlan will provide a thoughtful and profound look at the historical trauma which continues to afflict our Native people. President Harlan will discuss historical trauma from the beginning of colonialism to today, with a specific view of the scars our people carry and how that affects our lives today.

**12:00 p.m. – 1:30 p.m.**

**Lunch on Your Own**

**1:30 p.m. – 2:30 p.m.**

## **Plenary – All About Me, What's Your Best or Worst Day / Interactive Roundtable**

***Stacy Caudle, Kickapoo Tribe of Kansas***

“All About Me” is a popular teaching strategy for students but it can also be a great way for friends and colleagues to recognize common interests, goals, likes and dislikes and to form a better connection with one another. Come prepared to share a little bit about yourself during this roundtable discussion using Poll Everywhere. Don't be shy, we want to know all about you!

**2:30 p.m. – 2:45 p.m.**

**Afternoon Break**



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2:45 p.m. – 4:00 p.m.

## Concurrent Workshops

### Track A. Legislative Updates

***Lisa Skenandore, SMI and Atty. Tish Keahna Kruzan, Red Cliff Child Support Agency***

Did Congress do anything this year? Yes, indeed! Child support issues on Capitol Hill were an area of agreement and harmony. Progress was made on several fronts. Did you know that the Tribal Child Support Enforcement Act pass the Senate in July of this year? What is the Act and why does it matter to tribal child support? We can update you on bills affecting child support the last few years and give you some background on how they came about.

### Track B. Communicating with Child Support Consumers

***Sunnie Bisonette, Lac Courte Oreilles Tribe; Ike Teesateskie Eastern Band of Cherokee Indians, Regina Williams, Quielute Tribe***

Panel discussion covering effective and streamlined communication tools that can be easily implemented for use within the child support office. From pre-pandemic, pandemic, to where we are today, communication methods and options are always changing. This will be an interactive discussion on best communication practices; computer to mobile texting, video conferencing, telephonic/video court appearances, appointment scheduling, chatbots, two-way secure communication portals and more. This will be an idea and information exchanging session!

### Track C. Federal Offset & Social Security

***William Woods, Three Affiliated Tribes; Lara Webb-Fors, Public Knowledge***

Lara Webb-Fors, J.D., with Public Knowledge® in Missouri, will join Bill Woods, IV-D attorney for Three Affiliated Tribes (Mandan, Hidatsa, and Arikara Nations) in North Dakota, for a session on Federal Social Security and Enforcement Remedies. Lara will speak about Title II and Title XVI Social Security Benefits and how the IV-D program recognizes them in establishing and enforcing child support orders. Bill will talk about federal enforcement remedies available to the tribes.



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5:30 p.m. – 7:30 p.m.

**Awards Banquet**

**Premier Ballroom – General Session Room**

## Wednesday, October 20, 2021

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8:00 a.m. – 9:00 a.m.

**Plated Breakfast**

9:00 a.m. – 10:15 a.m.

**Concurrent Workshops**

### **Track A. Budgets & Plan Amendments**

***William Woods, Three Affiliated Tribes; Raegan Hendrickson, White Earth Nation***

**Plan Amendments-** This session will address Amendments to the Tribal IV-D Comprehensive Plan (“Plan”) for the purpose of making necessary modifications for enhanced operation of the Tribe’s child support program. The Amended IV-D Plan is presented to demonstrate full compliance with the federal requirements under 45 CFR § 309.65(a) and related regulatory requirements. Session contains reference to the specific requirements as are addressed in this IV-D Plan Amendment, including a brief statement as to why each Requirement is sought to be amended. Further reference will focus on Policy & Procedure Compliance and Tribal Code Compliance.

**Budgets-**This session will address budgeting process. Tribal agencies administering the child support program under title IV-D of the Social Security Act are required to complete and submit detailed budget information in accordance with instructions issued by the Office of Child Support Enforcement. We will begin with an overview theory behind creating a good budget. Standard forms required when submitting budget. Discuss ideas you can use to contribute to in-kind match, preparing your narrative and much more.

### **Track B. Intergovernmental Case Processing**

***Rob Velcoff, Intergovernmental Support Services***

***Moderator: Lisa Skenandore, SMI***

Whether you are a newcomer to the world of intergovernmental child support, or you are a more seasoned professional, this workshop is for you. The session starts with a beginner's guide to processing interstate cases, including information on the federal Full Faith and Credit for Child Support Orders Act (FFCCSOA) and the Uniform Interstate Family Support Act (UIFSA). What makes a



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case an interstate case? How should the tribes deal with the states to make the case an interjurisdictional case? Concepts to be discussed include establishment, long-arm jurisdiction, the registration of an order in another jurisdiction for enforcement, modification of a child support order, continuing exclusive jurisdiction, the federal intergovernmental forms, multi-state scenarios, plus more in-depth issues.

## **Track C. Taking Good Measures to Ensure the Best Interest of our Children**

### ***Nicholas Palos, NY State Family Court***

Judge Nick Palos (NY) will provide a captivating presentation on all the issues affecting the best interests of our children today and the ways in which our IV-D programs can insure we excel in our efforts to protect and promote our children.

10:15 a.m. – 10:30 a.m.

**Morning Break**

10:30 a.m. – 12:00 p.m.

**Concurrent Workshops**

## **Track A. The Data Behind the Story**

### ***Sue Smith Lac Courte Oreilles Tribe; Joe Mamlin, Grays Peak Strategies; Veronica Riley, State of California***

Making a compelling case for your program using Data. In this session, our panel will discuss how to mix the qualitative with the quantitative when making the case to support your child support program. We all can tell the personal stories, and explain the value of our program to individual families and children. However, sometimes when we can show the data behind the story the people we need supporting our work can fully appreciate the impact it has on a wider scale. We will discuss the kinds of data that are critical to collect, discuss strategies for organizing the data, and show examples of how you can use data to gain support for your program.

## **Track B. Financial Worker Roundtable Discussion**

### ***Moderator: Raegan Hendrickson, White Earth Nation; Whitley Smith, 1FSIC***

Financial Worker Roundtable, here is your chance to come and discuss amongst other financial workers and find out what works best for their program. How do others keep track and process payments? What is your distributing process? Is it processed through State System, MTS, or through another database program? Do you have questions on filing the 34A? How to prepare an Income



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Withholding Order, here's your chance to ask? This is a great opportunity to network with other financial workers and gain great knowledge about financials in the Child Support world.

## **Track C. Legal Updates, Tribal Codes**

### ***Charles Tripp, Legal Advocates in Indian Country;***

When is the last time your IV-D program modified its codes? There have been changes in the laws in various states which may impact the way your program collects and distributes child support monies. Join Judge Charles Tripp as he presents a legal update and open-ended discussion with changes in your jurisdiction that may impact other tribal IV-D programs.

12:00 p.m. – 1:30 p.m.

### **Lunch on Your Own**

1:30 p.m. – 2:30 p.m.

### **Plenary – A Chance with Gr8Ness**

#### ***Chance Rush***

Join Chance Rush as he brings forth a wealth of knowledge and information to help each of us stay focused and committed to our children as we continue to work for the benefit of their futures. Keeping the end goal in sight is crucial and we are all at a place that allows us to experience a “chance with greatness.” How that affects our lives today.

2:30 p.m. – 3:00 p.m.

### **Closing Ceremonies**

**\*\*Agenda Subject to Change\*\***

